

IHI Forum 2025 | December 7–10, 2025

Quality Improvement Leader Sample Agenda

Visit IHI.org/Forum for more information

Sunday

SF02: Certified Professional in Human Factors in Healthcare (CPHFH) Review Course

SP01: Harnessing AI for a Safer, Smarter Health System

Special Cinematic Event: Everybody has a Story – Leading with Curiosity and Compassion in Patient Interactions

Monday

MH07: Using the Right Tool at the Right Time to Guide Learning and Improvement

SP02: From Development to Resilience: Workforce Systems That Deliver

MH15: Lessons from "The Pitt"- Strategies for Supporting Stressed Systems and Staff

[Forum Hall and Welcome Reception](#)

CC04: Death Over Deli

Keynote: Dr. Will Flanary and Kristin Flanary – Wife & Death

Tuesday

Forum Orientation

RS09: Still Not Safe: Designing Learning Review Teams to Elevate Patient Safety

Keynote: Sylvia Trent-Adams

SP03: Red Bead Game

B04: Age-Friendly Patient Empowerment – Case examples from IHI and AARP Community of Practice

[Forum Hall, Lunch, and Networking](#)

CC07: Measuring What Matters: Quality Metrics in Street Medicine

Keynote: Dr. Eric Topol

C02: Adding a Spoonful of Joy to Your Improvement Recipe

SP05: Leading for Equity

[Forum Hall & Networking Reception](#)

[Forum Celebration!](#)

Wednesday

RS11: Assessing AI Readiness to Improve Quality of Care in a Community Hospital

Keynote: Candy Chang

D07: Adapting Lessons Learned from Fire Rescue to Improve Healing after Distressing Clinical Events

Aging in America: Survive or Thrive – The Urgent Need for Age-Friendly Care

E03: An ROI Framework for High Risk Programs that Will Get Finance and Clinical Leaders on Board

[Forum Hall, Networking, and Innovation Theaters](#)

CC14: Missing Goals of Care Conversations: The Highest Cost Omission Event in Your Hospital

Closing Keynote: Dr. Don Berwick