



## Creating Workforce Joy & Well-Being

This program consists of **3** live online sessions and self-paced activities to be completed outside of the live sessions. Self-paced activities between sessions are required and should take no longer than one hour to complete.

To receive credit for completing your IHI program and, if applicable, become eligible for continuing education credit, you must:

- Complete any required self-paced learning activities.
- Submit the post-program evaluation survey within 30 days of the program end date.

Session	Date	Session Topic
Lesson 1	September 16-23, 2024	Why Joy?
Lesson 2	September 23 – October 2, 2024	IHI Framework for Joy in Work
All Learner Call #1	October 2, 2024 11:00 AM – 12:00 PM ET 4:00 PM – 5:00 PM BST	Guidance on "What Matters to You" Conversations
Lesson 3	October 2-14, 2024	Finding Pebbles and Getting Buy In
Lesson 4	October 14-23, 2024	How Do You Measure Joy?
All Learner Call #2	October 23, 2024 10:00 AM – 11:00 AM ET 3:00 PM – 4:00 PM BST	How's Testing Going?

Lesson 5	October 23 – November 4, 2024	Testing and Sharing Bright Spots
Lesson 6	November 4-20, 2024	Sustaining and Spreading Joy
All Learner Call #3	November 20, 2024 10:30 AM – 11:30 AM ET 3:30 PM – 4:30 PM GMT	What's Next?